



To access MidWestOne's **Telebanc**, please dial **319-354-7764** or **1-800-832-9322**. First time users, call us for your PIN information. For messages in English, press 1; para mensajes en Espanol, marquee 2.

## 1 Account Information


### 1 Checking

- 1 Current balance and last deposit
- 2 Review Transactions or Receive Fax 
- 3 Transfer Funds → see **Transfer Menu**
- 4 Make a payment
  - 1 Loan payment from checking
  - 5 Pay express credit from checking
  - 9 Return to previous menu
- 5 Other Checking Account Functions
  - 1 Express credit account 
  - 9 Return to previous menu
- 9 Inquire into other accounts or change PIN

- 1 Most recent checks
- 2 Most recent deposits
- 3 All transactions posted to account
- 4 Receive a fax of your statement
- 5 Pending transactions that will post as of current business date
- 6 Specific check cleared
- 9 Return to checking menu

- 1 Pay off and payment information
- 9 Return to checking account menu

### 2 Savings


- 1 Current balance and last deposit
- 2 Review transactions or receive fax 
- 3 Transfer funds → see **Transfer Menu** (below)
- 4 Make a payment
  - 2 Loan payment from savings
  - 6 Express credit payment from savings
  - 9 To return to the previous menu
- 5 To Review Transactions
- 9 Inquire into other accounts or change PIN

- 1 Most recent withdrawals
- 2 Most recent deposits
- 3 All transactions
- 4 Receive a fax of account statement
- 5 Pending transactions that will post as of current business date
- 9 Return to savings menu

### 3 Certificate of Deposit

- 1 Current balance
- 2 Review transactions or receive a fax
- 9 Return to Account Information menu or change PIN

### 4 Loan

- 1 Current balance and loan payment information
- 2 Review transactions or receive a fax 
- 4 Loan pay-off information
- 5 Loan to checking advance
- 9 Inquire into other account or change PIN

- 1 Most recent transactions
- 2 Receive a fax of all transactions since last statement
- 3 Receive a fax of all transactions from a specific date through current business date
- 9 To return to loan menu

### 5 Change PIN

- 9 Return to main menu

## 2 Check Verification

### 9 To end call

### 0 At any time to speak to a customer service representative.

#### Loan Payment Menu

- 1 Loan payment from checking
- 2 Loan payment from savings
- 5 Express credit payment from checking
- 6 Express credit payment from savings

#### Transfer Menu

- 1 Checking to checking
- 2 Checking to savings
- 3 Savings to checking
- 4 Savings to savings
- 5 Express credit to checking
- 6 Loan to checking advance
- 7 Loan to savings advance